Troubleshooting - Important Preconfiguration for IP console

REMOTE CLIENT COMPUTER SETUP

The remote client computer must have a web browser (such as Microsoft Internet Explorer, Mozilla Firefox, and Netscape Navigator) and a Java Virtual Machine (version 1.4 or higher) installed. Enable Java on the web browser.

JAVA Update for IP KVM

Due to the latest update from Java security, customer may face the "JAVA Block" message while accessing the remote console over IP as below :

Failed to The appli	validate certificat cation will not be o	e. executed.		
Name:	nn.pp.rc.RemoteConsoleA	oplet		
Location:	http://192.168.1.22			
		ОК	More Information	

If it said so, please download the latest IP KVM firmware (version aust-i11-150608) from the link below : http://www.austin-hughes.com/resources/software/kvm-switch

Then follow the attached steps to update the firmware.

Firmware Update Steps

- 1) Download the latest IP KVM firmware (version aust-i11-150608) from the link http://www.austin-hughes.com/resources/software/kvm-switch
- 2) Login the IP KVM
- 3) Click < Update Firmware >
- 4) Click < Browse > to select the firmware file
- 5) Click < Upload >

🔇 Back + 🔘 · 💌 🗟 🟠 🔎	Search 👷 Favorites 🚱 🍰 🍓 💷 • 📘	1 3
lightess 1 http://192.168.0.121/home.asp		💌 🔁 😡 Unis
Home Console		A. Logout
Q Remote Control	Firmware Upload	Browse_
Virtual Media	Upload	
System Health		
User Management		
KVM Settings		
Po Device Settings		
Maintenance		
Device Information		
e Event Log		
e Event Log e Update Firmware		

TRS-CV-751-JAVA-Q116V1

6) Click < Update >



After the firmware has been updated, IP KVM will reset automatically.

After one minute, you will be redirected to the Login page and requested to login again.

	_		
6 0 C	http://192.168.1.22/	home.asp D + BCX @ Home X New Tab	↑ ★ ♀
	_		
AA			<u>A</u>
Home	Console		Logout
		Firmware undated successfully	
		The device will be reset in a few seconds.	
		- Notice	
		You should be automatically redirected to the login page in 1	
		minute. If this does not work, use this link to the login page	
			▲ 🕷 🐚 🐀 🗺 3:24 PM
			2/29/2016

- Completed